

Working with Diversity

A study of access to services by young people of non-English speaking backgrounds

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Abstract

This report is a collection of information gathered from questionnaires, discussions and interviews with young people of non-English speaking backgrounds, youth and generalist service providers and workers for the non-English speaking background communities.

The report outlines the barriers to young people of non-English speaking backgrounds accessing services as identified by these groups. Possible strategies to enhance service delivery are provided. The report also outlines two project initiatives, the "Working with Diversity" forums and the Community Education Pilot Project.

Working with diversity is the report of the Migrant Women's Emergency Support Service Youth Access Project.

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