



## IMMIGRANT WOMEN'S SUPPORT SERVICE

A domestic violence and sexual assault service for women of non-English speaking backgrounds

### Professional Development and Training Request

Working with culturally and linguistically diverse (CaLD) communities, particularly women from non-English speaking backgrounds (NESB), requires workers to engage in continuing professional development to ensure the development of ethical, sensitive and responsive practices.

IWSS can support staff development and provide training to meet the specific needs of your organisation.

Please complete one form for each training session required.

Date : \_\_\_\_\_  
Organisation : \_\_\_\_\_  
Name : \_\_\_\_\_  
Role/title : \_\_\_\_\_  
Telephone No. : \_\_\_\_\_  
Email address : \_\_\_\_\_

#### Training session

Length of training session  2 hours  
 2 – 4 hours  
 ½ day  
 1 full day  
 2 days  
 Other: \_\_\_\_\_

#### Participants

How many participants will be attending (approx)? \_\_\_\_\_

Will there be both male and female participants?  Yes  No

Please provide an overview of the participants' professional roles (E.g. 'Doctors', 'Social Workers', 'Police Officers', 'Child Safety Officers' etc.)

\_\_\_\_\_  
\_\_\_\_\_

**Preferred dates/ days**

Do you have a preferred date or day for when the training will occur?

- Yes (please specify) \_\_\_\_\_
- Am flexible  
 Month you would like training to be run: \_\_\_\_\_  
 Day(s) you would like training to be run: \_\_\_\_\_

Please note that requests for full day training may require at least 2 months advanced notice.

**Content**

Listed below are some of the topics that can be facilitated by IWSS. Please place a tick next to those topics of interest to your organisation and/or add topics not listed here. Many of the sessions suggested below require a minimum of 45 minutes to an hour to present.

	<b>Role of IWSS services</b>
	<b>Myths and facts in relation to violence and culture</b>
	<b>The complexities and barriers that may be experienced by women from NESB in accessing support services</b>
	<b>Identifying and assessing domestic and/or sexual violence</b>
	<b>Responding appropriately to women who have experienced domestic and/or sexual violence</b>
	<b>The experiences of migration and settlement</b>
	<b>Sexual assault issues for refugee women</b>
	<b>Issues for young refugees</b>
	<b>Review of legislation relevant to domestic and/or sexual violence</b>
	<b>Residential status and domestic violence, includes information on the Domestic Violence Provisions within the Migration Regulations</b>
	<b>Working from a feminist framework within a cross cultural context</b>
	<b>Practice challenges when working with women from NESB</b>
	<b>Ethical, sensitive and responsive practices in working with women from NESB</b>
	<b>Self-reflection in the cross-cultural context</b>
	<b>Self-care</b>
	<b>What is cross-cultural competence?</b>
	<b>Cross-cultural communication skills and counselling</b>
	<b>Working effectively with professional interpreters</b>

	<b>Improving access and equity to women from NESB</b>
	<b>The role of individual and systemic advocacy</b>
	<b>Professional supervision (group / individual)</b>
	<b>Other (please specify)</b>

**Facilitators**

IWSS is a specialist domestic violence and sexual assault service that provides a free and confidential support service to women and their children from NESB who have experienced or are experiencing domestic and/or sexual violence. IWSS has provided support services to women from NESB for over twenty years and has actively engaged in raising community awareness of the nature of domestic and sexual violence and their impact on women from NESB.

Facilitators of this training have demonstrable experience in cross cultural practice and feminist support work. They will share some of the knowledge, skills, and practice wisdom gained over many years of service delivery to women in Queensland.

IWSS training supports reflective practice in working with issues of violence in CALD communities. Facilitators use multiple learning tools to engage participants in critical analysis, skill development and ongoing reflection on their work in responding to issues of violence.

**For further information please contact IWSS:**

Domestic Violence Program: (07) 38463490

Sexual Assault Program: (07) 38465400

Email: [mail@iwss.org.au](mailto:mail@iwss.org.au)

Website: [www.iwss.org.au](http://www.iwss.org.au)